

High quality designer concrete handcrafted in West Gippsland

BASIN INSTALLATION GUIDELINES...

DLH Designs handmade basins are each unique in character. We recommend looking at your basin carefully and choosing which way you would like it to face before handing it to your plumber. Marking it with a post-it note saying "this face to the front!" works a treat.

It is really important to ensure that all surfaces including your basin are completely dry before installation. Moisture is your enemy!

Ensure the perimeter of where your basin meets the benchtop is sealed completely.

Do not over-tighten wastes and ensure they are fully sealed.

Dark patches that develop after using the basin, radiating out from the waste are a sign of poor silicon application, resulting in water getting under your basin and rising through the unsealed base surface. This must be rectified by removing basin, allowing it to dry completely and reapplying silicon seal.

DLH DESIGNS WARRANTY...

DLH Designs offers a 12 month warranty on materials and workmanship.

Warranty does not cover the development of pinholes or other changes which naturally occur in concrete. Warranty does not cover failure of sealer due to incorrect use or care. Please read and follow all care instructions.

DLH Designs are suppliers of basins only. We do not involve ourselves in the responsibility of install. Any damage to sealer or basin during unpacking, careless handling or scratching of sealer during install or poor installation methods will not be covered by this warranty.

SHOW US YOUR AWESOME BATHROOM!

We love seeing where our basins end up living! Tag us on Instagram so we can see the amazing bathroom, ensuites and powder rooms you create.

We also love to hear how we are doing. It means the world to us when you leave us a review on Facebook.